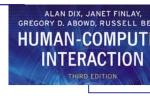


## GOMS exercise answer

GOAT: DELETE-FILE LOCATE-FILE MOVE-CURSOR-OVER-FILE [SELECT GOAL: DRAG-TO-TRASH-METHOD HOLD-MOUSE-BUTTON-DOWN LOCATE-TRASH-ICON MOVE-CURSOR-TO-TRASH-ICON VERIFY-TRASH-IS-REVERSE-VIDEO RELEASE-MOUSE-BUTTON USE-DELETE-KEY-METHOD GOAT: CLICK-ON-FILE PRESS-DELETE-KEY LOCATE-CONFIRM-YES [SELECT GOAL: CONFIRM-YES-KEYBOARD-METHOD PRESS-Y-KEY GOAL: CONFIRM-YES-MOUSE-METHOD MOVE-CURSOR-OVER-YES-BUTTON CLICK-ON-YES-BUTTON1 GOAL: USE-RIGHT-CLICK-OPTION-METHOD RIGHT-CLICK-ON-FILE-AND-HOLD-DOWN LOCATE-DELETE-OPTION MOVE-CURSOR-OVER-DELETE-OPTION RELEASE-MOUSE-BUTTON

LOCATE-CONFIRM-YES





## BNF exercise answer





## KLM exercise answer

Drag to trash		Delete key	
P[to file]	1.1	P[to file]	1.1
B[LEFT down]	0.1	B[click]	0.2
M	1.35	H[to keyboard]	0.4
P[to trash]	1.1	M	1.35
B[LEFT up]	0.1	K[Delete key]	0.28
	===	M	1.35
	3.75 s	H[to mouse]	0.4
		M	1.35
		P[to Yes button]	1.1
		B[click]	0.2
			===
			7.73 s

Assume that the user's hand starts on the mouse. Also assume that the trash icon is visible at the time the user wishes to delete the file.