Voice over IP

VoIP (In) Security



Presented by Darren Bilby NZISF 14 July 2005



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- Largest team of security professionals in NZ
- Offices in Auckland, Wellington and Sydney
- Committed to research and improving our industry
- Specialisation in multiple security fields
 - Security assessment
 - Security management
 - Forensics / incident response
 - Research and development



What is VoIP?

- Voice over Internet Protocol
- "A method for taking analog audio signals, like the kind you hear when you talk on the phone, and turning them into digital data that can be transmitted over the Internet."
- Also known as:
 - Voice over Packet (VoP)
 - IP Telephony (IPT)



VolP Trends

- VOIP becoming more popular and will increase in future
- Many ISPs and Telco's starting to offer VolP services
- Like most other phone calls, it is presumed to be confidential
- Original protocols designed by telephone people with trusted networks in mind



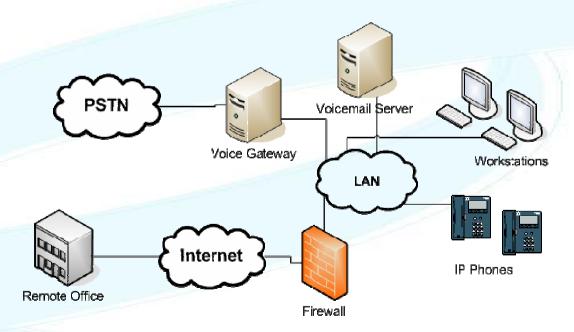
Different Types of VolP

- There are many different implementations of Vol P:
 - MSN
 - Firefly
 - Skype
 - Office Phone Replacements
 - Push to Talk
 - Ihug Connect
 - Slingshot iTalk
- Different technologies, but most of these do not have security built-in.



Components of a VoIP Implementation

- Client
- Voice Gateway
- Support Servers Voicemail, Management Servers





VoIP Clients







- Hard Phone
- Soft Phone
- Analog Telephone Adaptor (ATA)



- Signaling Protocol
 - Create, modify, and terminate sessions with participants
 - Conferences
 - Proxies
 - Authentication
- Transport Protocol
 - Manages the actual voice data



- ITU H.323
 - One of the earliest sets of VoIP standards
 - Handles voice, video, and data conferencing
 - Some limitations, but most VolP traffic utilises this today
- Session Initiation Protocol (SIP)
 - Signaling protocol
 - RFC 3261
 - Currently most favored protocol for new systems
- Realtime Transport Protocol (RTP/RTCP)
 - Used for media transfer by other protocols
 - Fast, scaleable and efficient
 - RTCP manages the call
 - RTP is the voice data



- SCCP (Skinny)
 - Cisco signaling and control protocol
 - Open standard
- IAX/IAX2
 - Signaling and control protocol
 - Designed by Asterisk open source project
 - Handles NAT and Firewalls cleanly
- MGCP (Media Gateway Control Protocol)
 - Signaling and control protocol
 - Reduce traffic between gateways



Why is VoIP Security a Problem?

- Eavesdropping and Recording Phone Calls
- Track Calls
- Stealing Confidential Information
- Modifying Phone Calls
- Making Free Phone Calls
- Faking Caller ID
- Board Room Bugging
- Spam over IP Telephony (SPIT)
- Another Network Entry Point



The Problems We See With VolP

- Insecure Servers
- Insecure Clients
- Insecure Protocols
- Insecure Protocols on Insecure Networks
- Badly Written Protocols
- Implementation Flaws

There is nothing new under the sun!



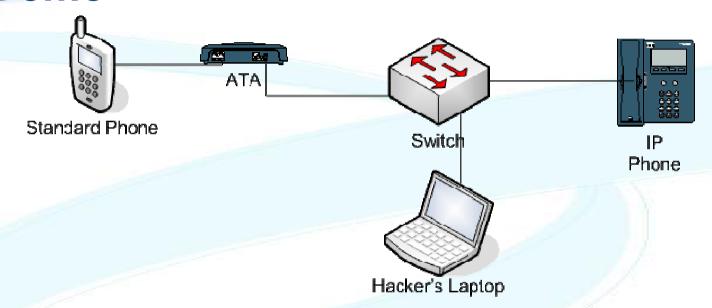
VoIP Security Scenarios

Scenario 1 – Industrial Information Gathering

- Employee uses the VOIP network to listen to the managing director's phone calls
- Gains access to personal details
- Forwards information about business deals to competitors

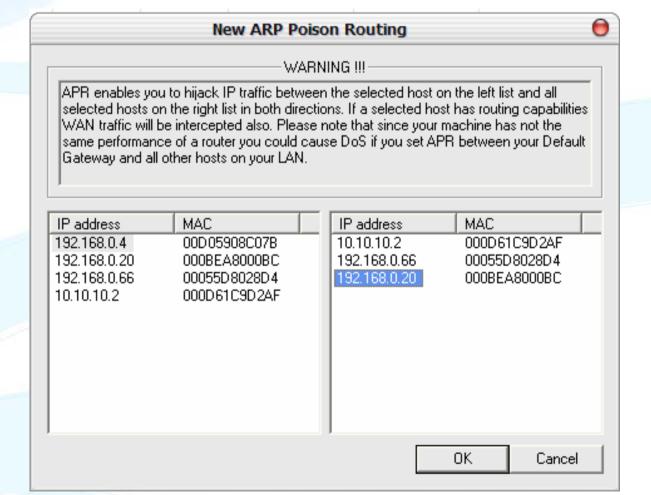


Demo

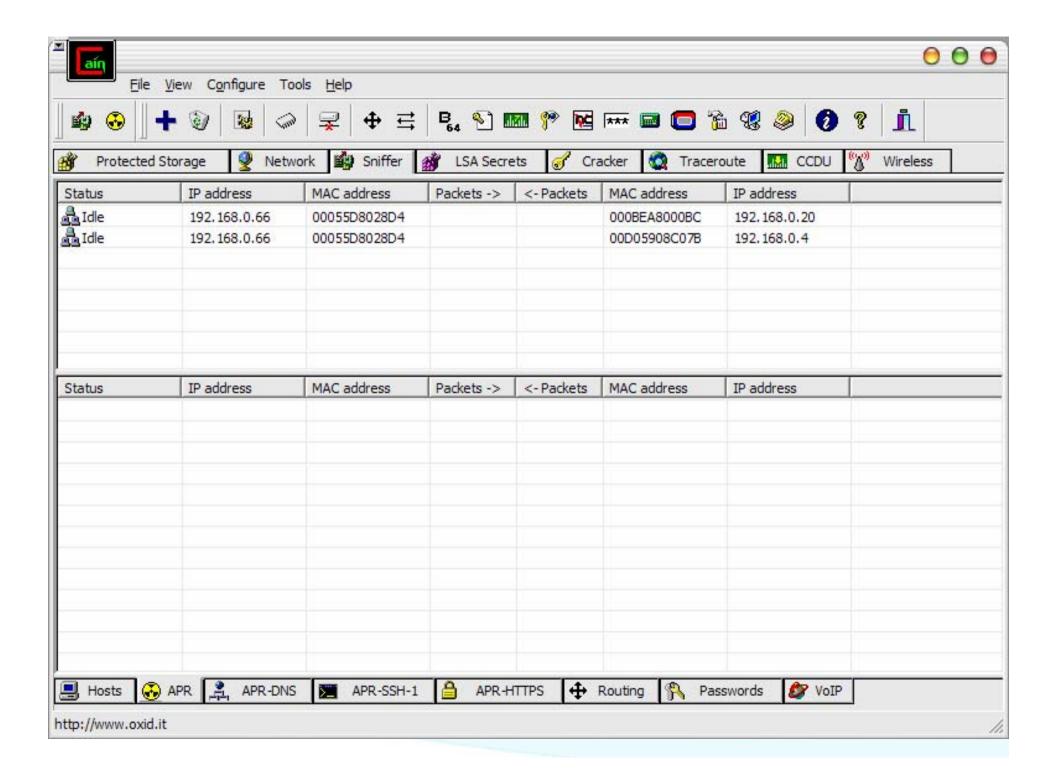


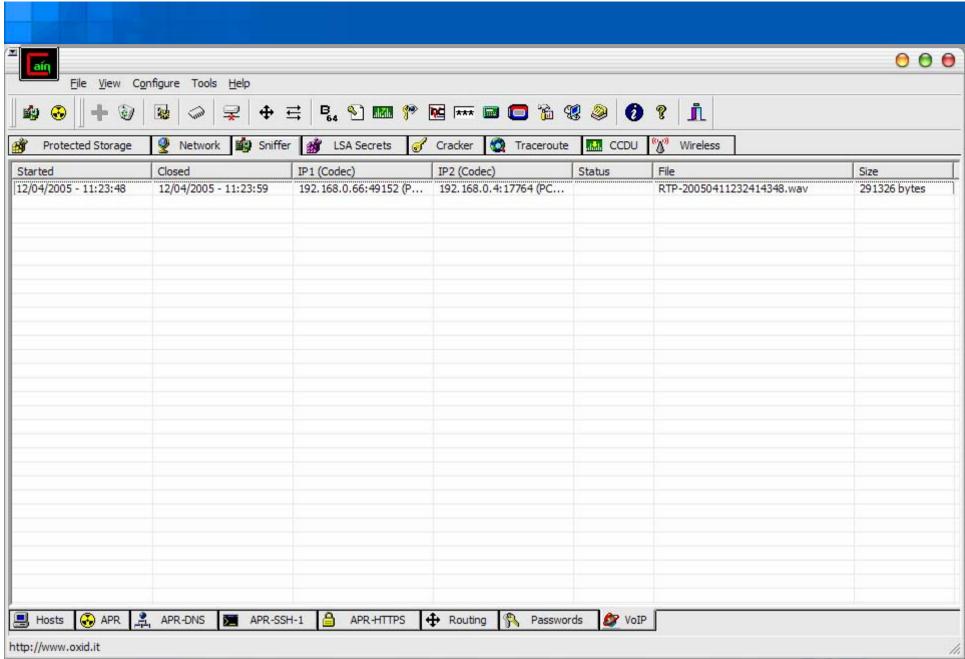
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- Ettercap http://ettercap.sourceforge.net
- Ethereal http://www.ethereal.com
- Vomit http://vomit.xtdnet.nl

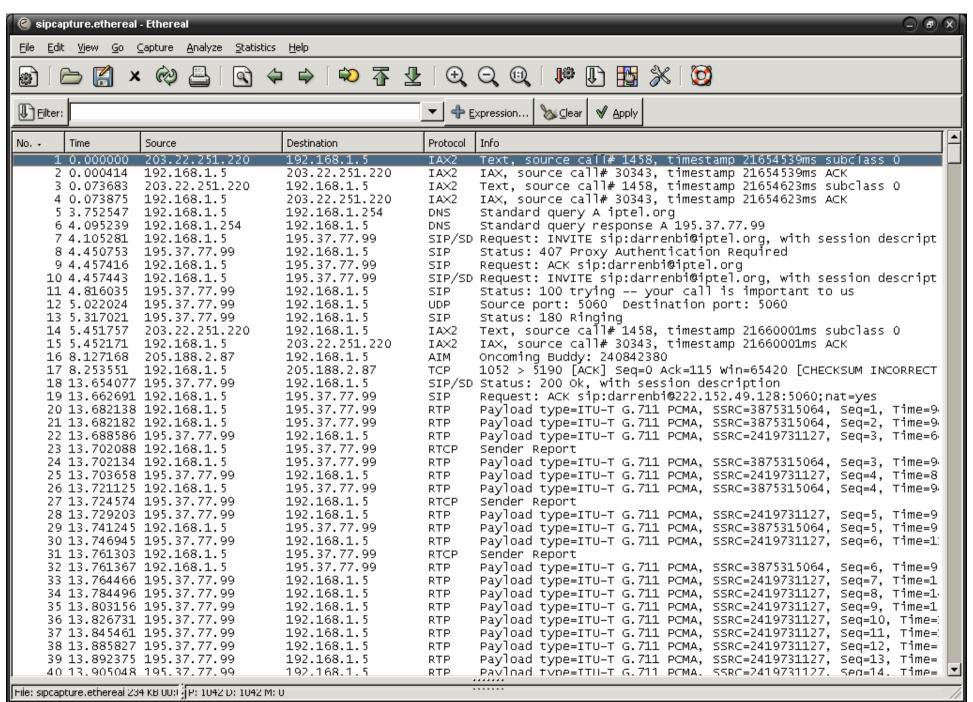


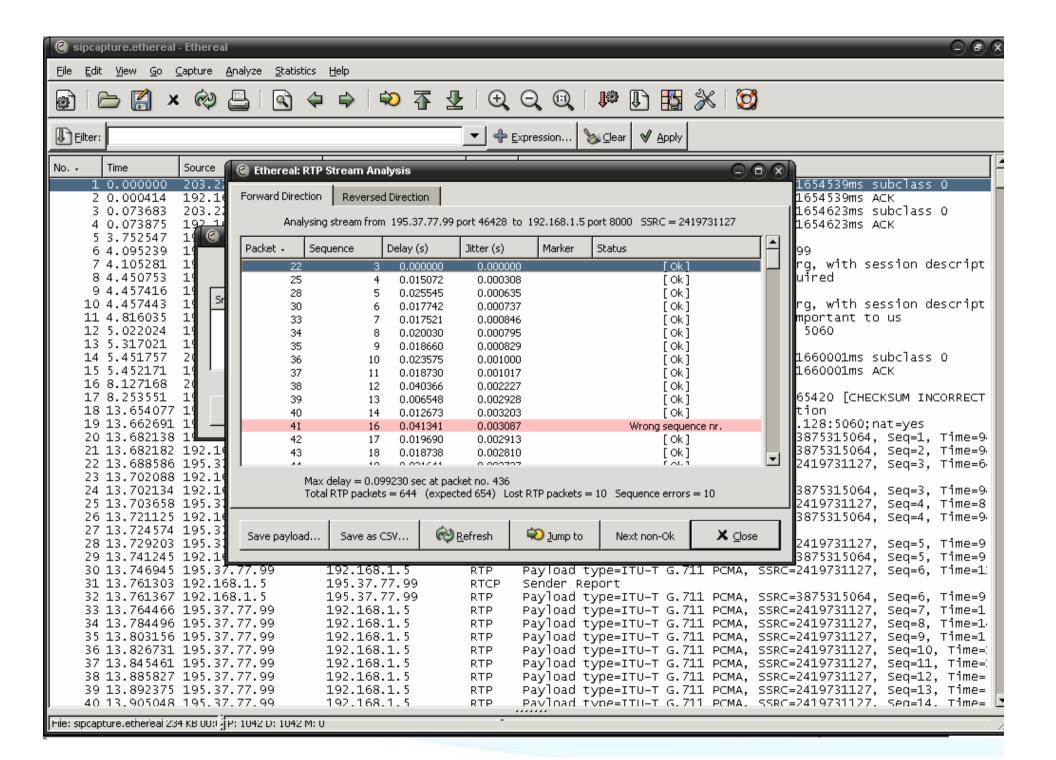


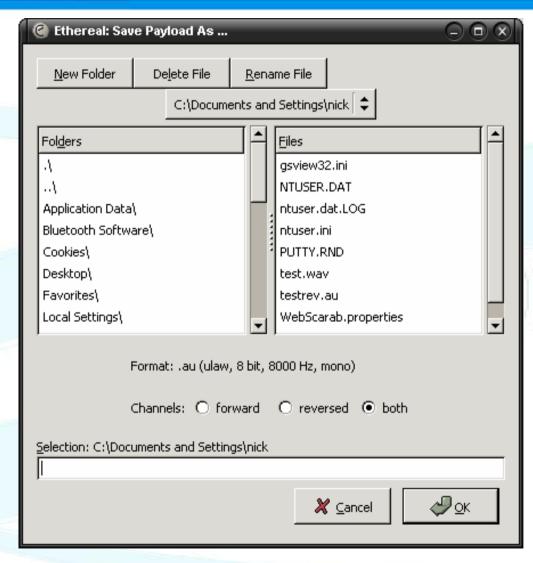








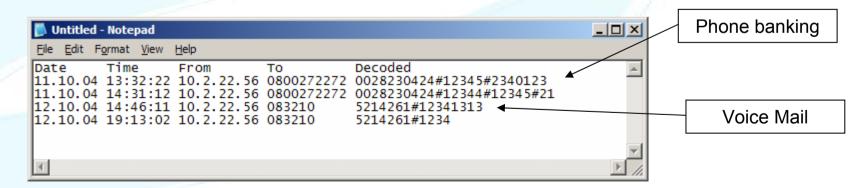






Scenario 2 – The Fraud

- Employee uses ARP redirection in a large office to record all voice conversations
- Leaves it recording and logging for a week
- Then uses DTMF decoder to get access to other employees bank details, voice mailboxes etc





Scenario 3 – The Industrial Spy

- Evil Russian hacker is hired by a competitor to gain knowledge of business strategies.
- Hacker sends secretary a link to FunnyGame.exe, pretending to be an associate.
- Hacker sets boardroom IP phone in speakerphone mode, and calls a phone he controls thus recording boardroom meetings.

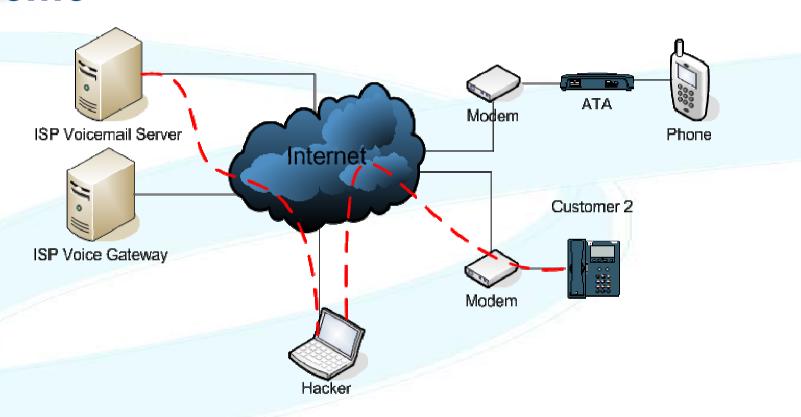


Scenario 4 – Hacking Phones with IE

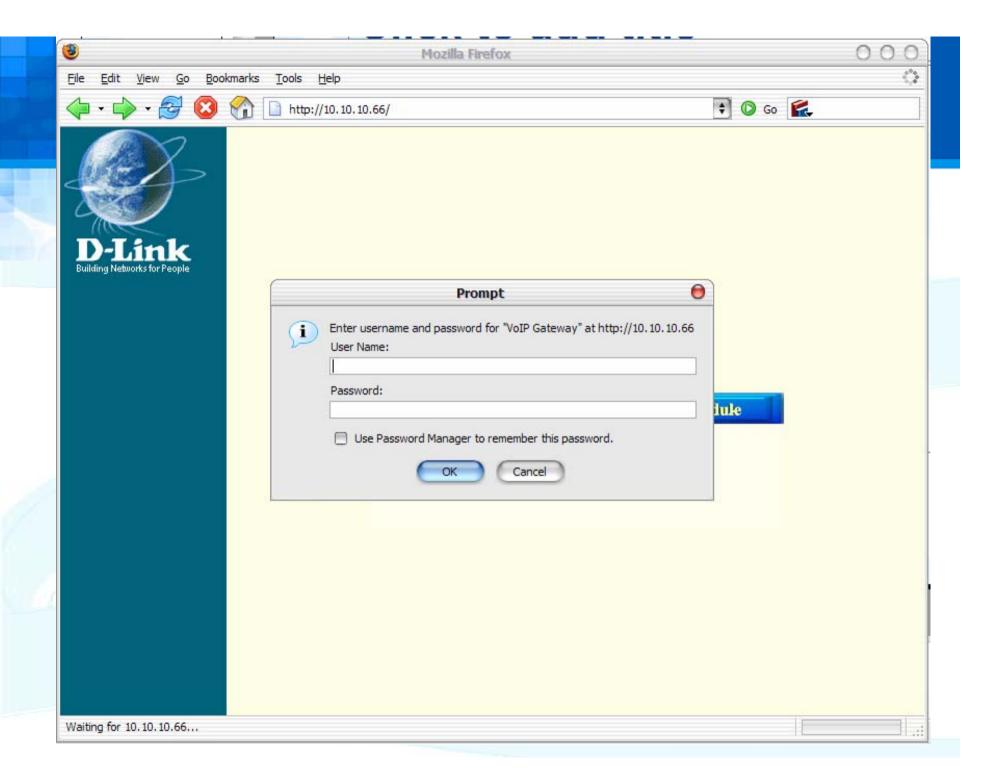
- Phones are standard IP devices
 - HTTP, Telnet, SNMP
- There are vulnerabilities in these devices
- Password security
- Hacker scans the Internet looking for vulnerable phones
- Hacker then uses the phones to call 0900 numbers which she gets paid for

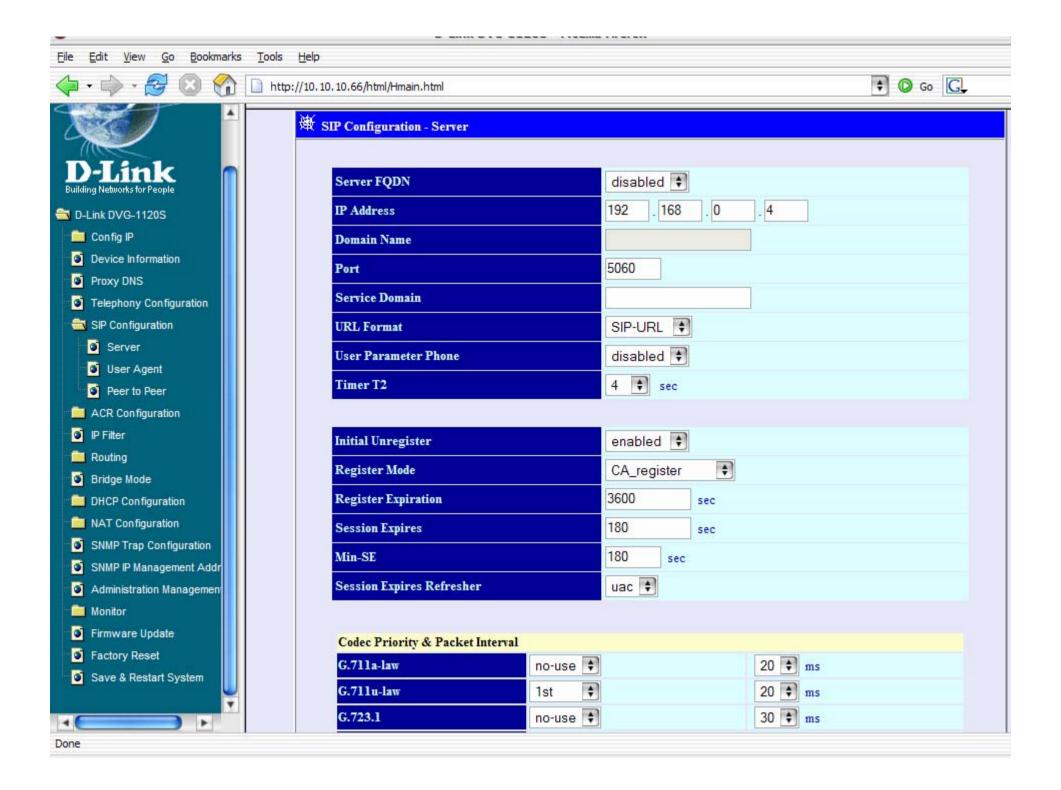


Demo







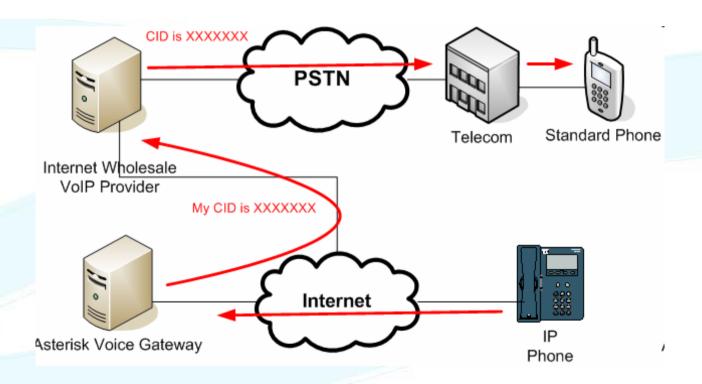


Scenario 5 - Caller ID Spoofing

- While most good systems have changed, CID is still used as authentication
- Do you respond differently to internal calls?
- Call the helpdesk from the CIO's cell phone

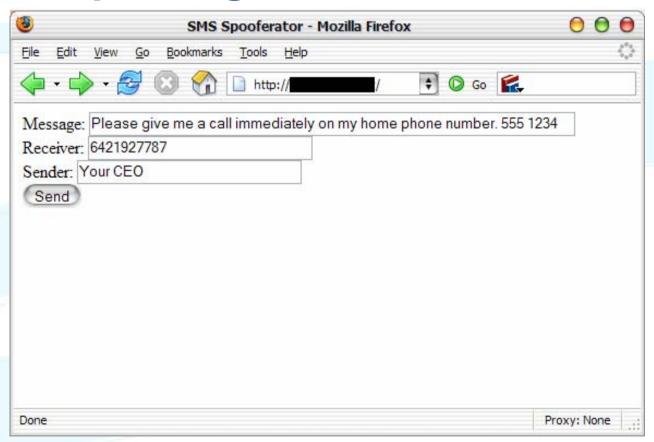


Caller ID Demo





SMS Spoofing





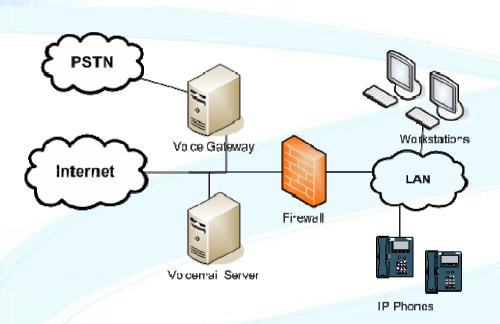
Okay... So How Do We Secure It?

- Secure the Devices
- Network Segregation
- Encrypt the Traffic
- Intrusion Detection



Secure the Devices

Secure the Devices



- Don't expose anything to the Internet that doesn't need to be!
- Patch and secure VoIP servers
- Patch phones
- Train your telephony staff in security practice

This is a really bad idea!



Got Patches?

- July 12 2005 Cisco CallManager 3.3 and earlier, 4.0, and 4.1 are vulnerable to DoS attacks, and or arbitrary code being executed.
- July 7 2005 Multiple vendor weakness in SIP Notify handling. Denial of Service (DoS)
- March 23 2005 Grandstream BudgeTone DoS
- March 8 2005 Ustar ATA remote access vulnerability
- Has the vendor had independent security testing done?



Network Segregation

Threats to the LAN

- CAM Overflow
- ARP Poisoning
- VLAN Hopping
- Spanning Tree Attacks
- DHCP Rogue Server
- DHCP Starvation
- CDP Attacks
- HSRP Attacks

Layer 2 is a dangerous place to live!!!



Problem: Malicious devices can sniff voice traffic

Use switches

Hacker can use ARP redirection or MAC overflow to turn switch into HUB

Use separate Voice and Data VLANS - Management overhead

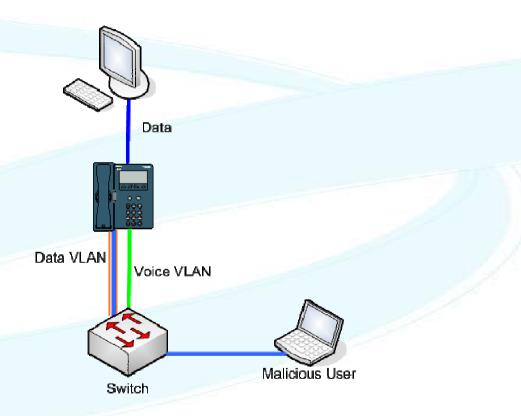
Put a HUB in the phone

Now we can't VLAN

Make phone smarter, teach it about VLAN's

Hacker can now attack any VLAN from his phone port. But safe from remote attackers





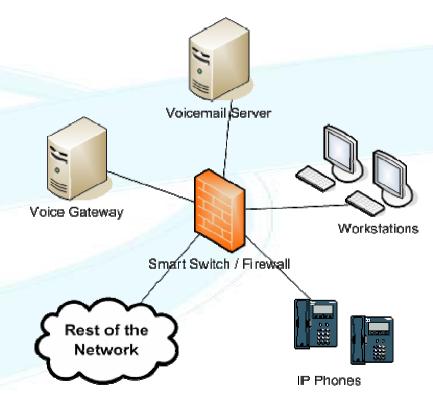


- Try to stop malicious connections to your network
 - Disable switch ports not in use
 - Restrict access to switch by MAC address
 - Implement Sticky MAC

All have management overhead and are not really secure



- SIP Firewalls
- Firewalls, Routers and Smart Switches
- Use Voice VLAN
- Implement VLANs <u>securely!</u>
- Only allow the required traffic from one interface to another
- Reduce DoS risk
- Integrated solutions eg Cisco





Encrypt the Traffic

Encrypt the Traffic

- Wrap an insecure protocol in a secure one
 - IPSEC
 - Other VPN
- Use a secure protocol
 - Secure Call Setup eg SIP TLS
 - SRTP Cisco designed protocol for encrypting RTP traffic



SRTP - Secure Real-time Transport Protocol

- RTP/RTCP extension
- End to End
- Designed by Cisco
- IETF RFC 3711
- Adds
 - Confidentiality (AES128)
 - Message authentication (HMAC-SHA1)
 - Replay protection
- Doesn't effect compression or QoS
- Scales well



Encryption Requires Authentication

- SRTP Does <u>not</u> define authentication
 - Pre Shared Keys
 - Custom SIP headers
 - MIKEY (Multimedia Internet KEYing)
 - Certificates preloaded on phones



SRTP - Can I Use It?

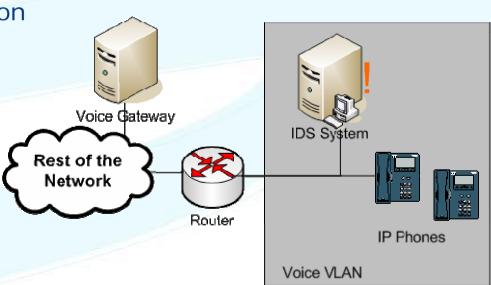
- Currently known support by Sipura, Zultys, Avaya and Cisco
- Cisco support on Call Manager 4.0
- Currently only high end phones 7940, 7960 and 7970



Intrusion Detection

Intrusion Detection

- Benefits of VLAN
 - IDS monitoring can be accurate
 - Very limited traffic on the network
- ARP Inspection at a minimum





Securing VolP Summary

- Secure Phones and Management Devices
- Segregate your network using VLANs and firewalls
- Only buy devices that support SRTP and push your vendors for support
- Use Intrusion Detection where possible
- Consider VolP security overhead before deciding



Good Sites For Learning More

Some good links for learning more about VolP

Voip-Info.orghttp://www.voip-info.org

VoP Security http://www.vopsecurity.org

Cain and Abel http://www.oxid.it

Vomithttp://vomit.xtdnet.nl/

VoipSA http://www.voipsa.org



Questions?

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