

Exercises

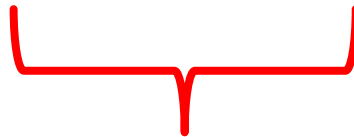
- ▶ What protocol should I choose on my email client if I want to access my emails using multiple devices?
 - ▶ **IMAP**
- ▶ What is the difference between synchronous and asynchronous communications?
 - ▶ **Synchronous communications means the recipient receives the message immediately but asynchronous means the recipient gets the message after some time**

Exercises

- ▶ On a forum, what is a reply to a topic or thread called?
 - ▶ Post

- ▶ What is the domain name in this email address?

customer.help@pizza.co.nz



Exercises

Which of the following forms of communication are synchronous?

I Email

II Forum posts

III Blogging

IV Telephone calls

V Instant messaging

- a) I, II and III
- b) IV and V
- c) I, II, III, IV and V
- d) I, II, IV and V
- e) I, II, III and V